West Valley Nuclear Services
Joe Marek
LL Coordinator


The WVNS LL program.  It's not much unlike other programs presented here.  It's goal is sharing information.  Hopefully, that information is accurate, informative, and applicable.  These things keep people looking and attentive.  Hopefully it is timely, and retrievable.  This will make the information usable.


Information is obtained from various sources and disseminated in various ways.  WVNS uses operations newsletters, safety news letters, telephone, e-mail, newspapers, and basically people talking to other people or simply, 'hey did you hear what happened at Savannah River'.  Some of these have formality, some don't.  Some of these become part of Lesson Learned Program some don't.  All have the potential of someone or some group learning something..


Year and a half ago, the above was the program.  Somewhat formal, but we had no database and we had no approach on who was getting what.  To remedy that I went to the SELLS organization, read the Standard, read the fact sheets, talked to people and could see right away where we had to go with the program.  With help I was able to get a site database (On our INTRANET) and establish a distribution approach.  This started in October and was up and running by April.  Taking the organization chart along with project matrix (listing of projects going on at the site along with individual assigned to them) standard distributions were established that identified Subject Matter Experts to address the information to, this included further recommended distribution along with any actions that may need to be implemented.  Distribution almost always include training coordinators.


Is the dbase good, is it usable, well it is good and usable as people make.  This involves feedback.  Do Iget it?  Very seldom.  So, yes it has problems?  The same kind of problems that have been brought up during this meeting.


The program continues to need a shot in the arm.  We can all start by writing better lessons, and getting them into the listserver and the dbase.  Giving feedback to SELLS on the dbase, recommend updates to hazard and functional area bins.  And generally answering our customers (users) needs.


What is WVNS doing.
Projectizing


WVNS is broken down to 7 projects, each broken down to sub projects, each with a manager with responsibilities to use lessons learned during project and work planning and developing lessons learned at the end of the project.  These managers struggled with the information, both obtaining the information and preparing it.  Why didn't they use the formalized lessons learned program?  Because these managers felt the dbase and the program did not address their needs.  I think they were surprised when I said I will be happy to change the program; what do you want?  It was fairly simple, additional functional area bins, project identification and a couple of other things that can easily be changed or added in the dbase.  So there is the shot in the arm, all part of feedback and customer satisfaction.  In addition, this will be taken a step further to better provide the lessons during project, not just at the beginning and end.


A discription of the projects can be found on the WVNS web site at WVNSCO.com.